

2025 DID SAFETY INITIATIVES

The Mpls DID is committed to supporting public safety and community outreach downtown through a holistic person-centered approach with a spectrum of partnerships to serve everyone who comes downtown.

SAFETY COMMUNICATIONS

DID Safety Communications Center

Mpls DID's Safety Communications Center, located within the Minneapolis Police Department's 1st Precinct, serves as a downtown safety information hub. Dispatch Ambassadors work inside the DID Safety Communications Center 365 days a year, responding to pedestrian requests for Ambassadors on the street, coordinating with outreach teams for people in need, monitoring public area cameras and collaborating with private security.

Contact the Safety Communications Center

612.332.1111



SAFETY PRESENCE & RESPONSE



DID Ambassadors (Mon-Sat: 6 am-11 pm, Sun: 6 am - 6:30 pm)

Ambassadors provide hospitality, cleaning, greening, and safety escorts on the streets throughout the district.



DID Livability Team (Mon-Fri: 6 am-11 pm)

Outreach staff serving folks with lived experience of homelessness, focused on building relationships and offering services and resources.



Downtown Community Storage Program (Mon-Fri: 9 am - 5 pm)

Storage Program offers free storage for personal belongings for an unlimited amount of time. Located in the basement of Ramp B, our storage facility ensures your belongings will stay safe and secure.



RadiolINK

Operated through the Safety Communications Center. Over 70 buildings with onsite security connected through a shared radio network.



DID/Hennepin County Social Outreach Social Workers (Mon-Fri: 9 am-9pm)

Two social workers who have access to back end resources & housing and a van to transport community members to services.



Nicollet Security (Mon-Fri: 10 am - 6 pm)

Community engagement and enforcement of event and public space rules along Nicollet Mall.



MAD DADS Outreach Team (Mon-Fri: 11 am-6 pm)

Two teams of three violence interrupters engaging with the community and encouraging positive behavior through relationship and services.